



Adeeb Hussain

ITIL | MCSD | PMP | GNIIT

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PROFILE SUMMARY

I'm a Senior Solutions Architect! I have over 17+ years of work experience in IT industry with proven track record of innovating and leading creative projects towards success. My experience working with start-ups and MNCs have earned me tons of technical and management knowledge and contributed for development of commendable mentoring and motivating abilities.

I am proud to have worked with some of the well-recognised visionaries of Airlines, Retail and BPO industries and have been a witness to their exceptional abilities to turn complex ideas into productive reality.

STRENGTHS

❖ INNOVATION AND AUTOMATION

I was a full time staff of **IT Innovation** at Emirates Airlines and understand the basics and life cycle of Innovation and Automation well.

❖ SOLUTIONS ARCHITECTURE

During my 17+ years of career, I have worked on wide variety of technologies and frameworks. This enables me to Architect the best Solutions.

❖ PROJECT & PEOPLE MANAGEMENT

I am a **Certified PMP** with ample experience of preparing and executing Project Management plans within the defined management constraints.

❖ ON-TIME DELIVERIES

I have received several appreciations and rewards for on-time deliveries and my abilities to work under extreme work pressures and flexible schedules.

❖ RISK MANAGEMENT

My experience working on over **350+ projects** enables me to predict and prepare necessary plans for handling risks which may derail the project plans.

❖ COMMUNICATION

I am good at gathering data, preparing information in verbal, written as well as visual formats, choosing best communication channels and broadcasting.

TECHNICAL SKILLS SETS

- *Solutions Architecture*
- *Artificial Intelligence, Blockchain, RPA, VOIP*
- *HTML5, CSS3, Javascript, Spring Boot*
- *NoeJS, ReactJS, React Native, ExpressJS*
- *C#, VB.Net, ASP.Net, WPF, WCF*
- *SQL Server, Biztalk Server, Oracle, MySQL*

ROLES & RESPONSIBILITIES PERFORMED WITH PREVIOUS EMPLOYERS

- Designed dozens of IT projects and IT operation workflows, driving continuous improvement to processes, systems, work flows and customer responsiveness.
- Delivered within project constraints, ground-breaking complex initiatives such as Mobile Applications, Security Services, Web Portals, Client-Server Applications, Database solutions, Automation Softwares and Services.
- Provided solution definitions, technical designs and guidance to Management and Technical Teams for development of artefacts.
- Proposed, Designed and Reviewed solution architectures for projects based on established patterns ensuring they meet the project requirements and use-cases.
- Ensured the set SLAs are met for all handled IT Operations and implemented continuous process improvements on a regular basis.
- Contributed towards definition of development guidelines, drafting of architectural principles and proposal of technical standards using architectural knowledge and experience.
- Drove all phases of enterprise integration and process improvement projects to successful completion, including application availability. Automated processes to resolve business challenges and minimize system outages.
- Suggested technological improvements and introduced innovations aligned with IT strategy which enhance and improve business capabilities and efficiency.
- Mentored development teams to improve their functional effectiveness and follow best practices. Ensured the release of premium-quality IT Solutions that provide intuitive and secure experiences for users.

MANAGEMENT SKILLS SUMMARY

- Experienced in Agile and Waterfall project management methodologies. Skilled in optimal use of project resources and proven abilities to handle Scope Creep.
 - Excellent exposure to leading all phases of diverse technology initiatives. Highly skilled in Risk Assessment & Management activities as well as Prioritization and Time Management.
 - Ability to deal and work with people of different temperaments, backgrounds and educational qualifications. Possess Negotiation, Motivation and Leadership Skills. Good at Work delegation and Follow-ups.
 - Good Communicator and Listener with remarkable Presentation, Customer Relationship Management, Decision making and Problem Solving abilities.
 - Optimistic attitude towards solving complex business challenges and automating daily tasks.
- Professional Experience

CERTIFICATIONS & EDUCATION

- *Information Technology Infrastructure Library (ITIL) from EXIN*
- *Microsoft Certified Solutions Developer (MCSD) from Microsoft*
- *Project Management Professional (PMP) from PMI*
- *GNIT course from NIIT*
- *Bachelor of Science (B.Sc.) from Bangalore University*

ASSIGNMENTS WITH PREVIOUS EMPLOYER

Previously was assigned the role of a Senior Solutions Architect at **Emirates Group IT**, Dubai, UAE

Major Assignments:

❖ **IT Solutions**

Responsible for technical design, smooth continued operations, implementation of enhancements and stakeholder communications for below IT Solutions

- SPRING App, SMART Wall, Customer Sentiments Dashboards, Skywards Engagement App, Innovation Portal, Kanban Portal

❖ **Innovation Lab Events**

Responsible for technical planning, organising, orchestrating, documenting and communicating with stake holders for below events conducted by Emirates Group IT

- Hackathons, Roadshows, Partner/Vendor/Guests visits

❖ **Reporting & Communications Management**

Responsible for co-ordinating and executing below data gathering and reporting activities

- Monthly Newsletters, Weekly Nuggets, Scrum Meetings, Monthly Timesheets

❖ **Community Mentorship**

Responsible for engaging, mentoring, delegating assignments, evaluating delivered artefacts and maintaining relationships with members of below communities

- HEADs(Home for Emirates App Developers), Start-ups, Interns

❖ **IT Operations**

Responsible for smooth execution of below daily operations of IT Innovation Lab

- Employees' on-boarding, Vendors' Invoice processing, Service Requests management, Incidents management, Change management

PREVIOUS WORK EXPERIENCE

- ❖ Worked for **Emirates Group IT**, Dubai, UAE from 2011 to 2019.
- ❖ Worked for **Tesco HSC**, Bangalore, India from 2007 to 2010.
- ❖ Worked for **Essar Enterprise 'Aegis'**, Bangalore, India from 2006 to 2007.
- ❖ Worked for **Aditya Birla Group 'Minacs'**, Bangalore, India from 2004 to 2006.
- ❖ Worked for **Sehr CyberSoft**, Bangalore, India from 2003 to 2004.

PERSONAL INFORMATION

Date of Birth	:	23-07-1982
Gender	:	Male
Nationality	:	Indian
Marital Status	:	Married
Languages Known	:	English, Hindi, Kannada and Urdu.
Hobbies	:	Reading, Traveling, Programming etc.